

COVID-19: Support for Employees

Resources are available to support you and your family during the COVID-19 outbreak. For more information on the resources available, visit [connect.teck](https://connect.teck.com).



Employee and Family Assistance Program Resources

Teck's Employee and Family Assistance Program (EFAP) is available to help ensure employees and their families always have somewhere to turn for support, particularly when coping with stress and anxiety.

Immediate and confidential EFAP services are accessible 24/7, 365 days a year. Individuals will receive crisis counselling support and/or referral to community resources.

All sites in Canada, except Cardinal River

Morneau Shepell – LifeWorks

Toll Free: 1.844.880.9137

login.lifeworks.com

To login, enter group/shared username and password:

Username: TeckCanada

Password: TeckEAP

Cardinal River

West Yellowhead Counselling Services

Toll Free: 1.888.865.3327 (within Alberta)

www.wyccs.ca

Wello Virtual Healthcare

All employees in Canada have access to Wello, Teck's virtual healthcare partner. Wello replaces the Medisys On-Demand/Akira service previously available to Teck employees in Canada.

Wello provides 24/7 on-demand access to virtual healthcare by phone, video or chat to ensure you and your family have access to the care you need. Wello has also partnered with Teck's Employee & Family Assistance

Program service provider, LifeWorks, to provide a more integrated approach to health and well-being support, including mental health.

To register for Wello:

Option 1: Check your Teck email account for a message from Wello and registration details

Option 2: Visit teck.getwello.ca and complete the registration using your:

- Legal first name
- Last name
- Date of birth

Extended Short-Term Disability Benefits

Teck has expanded current coverage of sick leave benefits for regular employees.

Eligibility

1. Any employee who has symptoms consistent with COVID-19 (e.g. fever, cough, difficulty breathing) will remain eligible for sick leave benefits. Waiting periods, if any, will be waived
2. Should an employee who does not have symptoms consistent with COVID-19 but has been instructed to self-isolate by the relevant health authority (e.g. family doctor or public health authority) as a result of coming into close contact with someone with COVID-19 or with someone with symptoms consistent with COVID-19, we will attempt to accommodate a remote work arrangement. If this cannot be accommodated, the employee will be eligible for sick benefits with no waiting period.

For more information, please contact your HR Advisor.